

SEE IT, SOLVE IT & SUCCEED

Visualize and Manage Employee Call Activity

- Activate, set up and start improving employee productivity today.
- Obtain detailed reports on employee call activities, even when away from the workplace.
- Automate generation and emailing of reports in flexible CSV format.



Unlock the Power of Visualization! Employee Productivity Management is the Key.

Telephone communication is the prime driver of business for small- to medium-scale businesses. Built into the KX-NS series of IP Telephone Systems, Employee Productivity Management empowers managers by collecting call activity information to better visualize and evaluate employee performance and gain insights on how improve their results. Easy to activate and easy to set up, this powerful management tool features a variety of functions and the flexibility to evolve with your needs.

Log-in/Log-out Time Record

With Employee Productivity Management, you can “see” when each employee begins and ends their work day. Employees can log-in or log-out from Panasonic business telephones, SIP phones or smartphones equipped with a SIP phone application. Identify work attendance issues early and solve them.

Call Activity Monitoring

Today’s employees are on the move, and the workplace is more and more decentralized. Across floors or across town, Employee Productivity Management lets you “see” their telephone activity and records data for your later analysis.

“Remote Employee” Activity Monitoring

Employees can make and receive calls with your smartphone via the company’s telephone PBX system – essentially transforming it into a virtual extension phone. All call time data is recorded.

Data Delivered

The tabbed user interface for set-up makes setting up Employee Productivity Management simple and fast. The flexibility to generate reports by individual employee or manager-defined groups lets you fine tune visualization and analysis of call activity. Delivered in easy-to-edit CSV format, you can add other data such as sales results and perform cross-analysis.

Insights & Flexibility

- Identify individual challenges and monitor improvement.
- Track performance as a team, benchmark productivity, measure team member contributions.
- Study calls vs HR load, examine call patterns and trends.
- Use call charges as a productivity metric, (for businesses that bill time, set and use the “charge” log to calculate billings).

SPECIFICATIONS

System Requirements

| | |
|-------------------------|---|
| Main Unit: | KX-NS700, KX-NS500 and KX-NS300*1 (Firmware V6.0 or later) |
| Hardware Option: | DSP: KX-NS5110, KX-NS5111 or KX-NS5112 Storage Memory: Type XS, S or M |
| Activation Key: | KX-NSF201 + KX-NSXF023 or KX-NSXF022 + KX-NSXF023 |

Report Types

User Report including Call Charge data, Group Report, Call Report

Recording Log Data

Number of Outgoing/Incoming Calls, Outgoing/Incoming Talk Time (Total, Average, Max.), Outgoing/Incoming Call Charge, Incoming Call Waiting Time (Total, Average, Max.), Number of Incoming Lost Calls, Log-in/Out Time, Log-in Duration, Not Ready Duration, Wrap-up Duration

Log Data Storage

SD Memory Card (Up to 300,000 calls or 12 months)

Export

| | |
|-----------------|--|
| E-Mail: | Content of “Report Profiles” (Settings in User, Group and Call tabs) |
| NAS/USB: | Content of “Report Profiles” (Settings in User, Group and Call tabs) |
| Local: | View Report (User, Group and Call tabs), Details (User tab) |

*1 Available main unit varies depending on the country. For details, please contact your nearest Panasonic dealer.

- Design and specification subject to change without notice.

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Panasonic[®]

Unit 19, 114-118 Merrindale Drive, Croydon VIC 3136

Phone: 03 9872 2999 | contact@cp-d.com.au | www.cp-d.com.au